

Chair Mats Limited Warranty



MAMMOTH
office products

Mammoth Office Products (MOP) provides a limited one year warranty on all the company's Polyvinyl chloride (PVC) and Polycarbonate (PC) chair mat products which guarantees them to be free from any defects in material and workmanship at the time of sale to original purchaser, and will not crack, chip, break or shatter under normal usage. The warranty only applies to the original purchaser. Should any product during the warranty period, in MOP's sole opinion, prove to be defective in material and/or workmanship under normal usage, MOP will, at its option, replace the product at no charge (except as otherwise stated herein) provided that the product has not been subjected to abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification.

This WARRANTY IS VOID under certain conditions, including but not limited to: use of metal casters; placement of furniture or other stationary objects on the chair mat; use of chair mat in an application not recommended by MOP for that particular model; cutting or altering of the chair mat in any way by any individual or company other than MOP or its designated agent; or use of the chair mat outdoors. Damage to the product as a result of abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification will VOID THE WARRANTY.

Normal wear and tear, including but not specifically limited to, marring and scuffing is not covered under the warranty. To apply for a replacement, submit a request to info@mammothofficeproducts.com complete with dated sales receipt or purchase order and an image of the mat in application and of the specific damage. MOP reserves the right to request damaged chair mats be returned to the factory for inspection before sending replacement product.

This warranty does not cover damage from accidents, misuse, abuse, or improper handling. In no case shall MOP's liability under any other remedy prescribed by law exceed the purchase price.